

PRINCIPLES OF THE CODE OF CONDUCT

GRUPO PLAZA has a Code of Conduct that establishes the values that guide the behavior of the Company and its professionals. Our Code of Conduct is a fundamental standard for our objectives and values, affecting all our activities and the parties involved: employees, customers, suppliers and collaborators.

The operating principles that manage our Code of Conduct are:

Integrity

All employees act with moral integrity and respect for people in the development of their daily activity. Loyalty and honesty in the broadest sense of each word, respect for people, compliance with legislation and transparent management, are an inseparable part of our principle of integrity.

Professionalism

GRUPO PLAZA's employees are recognized for their high professionalism, basing their performance on the quality of service to our customers. The quality of the management of our processes, the health and safety principles and the efficient use of resources, always respecting the environment, are part of our professionalism principle.

